

Quality Commitment

Aenova offers contract manufacture of consumer health care and pharmaceutical products and is a strategic outsourcing partner. Our products are manufactured according to given current good manufacturing standards (e.g. cGMP (FDA), EU-GMP, HACCP) and fulfilling all applicable customer and regulatory requirements. Aenova's services and products provide solutions applying state of the art technologies.

The following basic Aenova principles are to be considered:

- 1. Aenova's strategy is about a customers and patients first mentality. Our motivation is to serve our customers, but ultimately, we passionately care about their patients.
- Aenova offers its services to their customers at competitive prices, with focus on OTD record, lead times, customer centricity and highest product quality. Aenova builds its business on long lasting partnerships.
- 3. Aenova's employees are the highest value of the enterprise. Aenova is aware of its responsibility regarding health, safety and social aspects of the employees and acts accordingly. This includes personal and technical development of the employees with regard to their technical skills and social competence.
- 4. Aenova lives a culture of doing things right first time. Gap analysis of processes and products using a CAPA system and risk analysis supported by the Aenova management further ensures continuous improvement as a permanent goal.
- 5. Aenova understands quality assurance as a systematic process taking place through all business areas and involving each hierarchy of employees.
- 6. Aenova's priority is the specified quality of our products and processes in every aspect of safety, hygiene, legality, authenticity, declaration, durability, cost and presentation.
- 7. Aenova is committed to setting up sufficient resources in terms of personnel and infrastructure to conduct all processes in highest quality and to take into account current scientific and technological concepts.
- 8. Aenova's quality system ensures that only raw materials evaluated for their purpose are used by following defined specifications and applying current GMP, food and further applicable standards (medical devices and cosmetics).
- Aenova carefully selects its suppliers. Aenova's supplier management is set up to
 minimise supply chain risks and to increase business efficiency in order to offer best
 value to our customers.
- Aenova is sensitive and takes care of its potential impact on the environment and nature.

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